

#### CONTACT

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#### **SKILLS**

- Power BI
- Data Visualization
- Analytics
- Typing 85+ WPM
- Proofreading / Editing
- Python
- R / RStudio
- Visual Studio
- Git / GitHub
- SOL
- ETL
- Linux
- Microsoft Office Suite
- Technical/Instructional Documentation
- Business/Project Management
- Mathematics

#### **CERTIFICATIONS**

- Microsoft Certified: Power BI Data Analyst Associate (PL-300)
- HIPAA Annual Certification

## ARIAM VALENCIA

# POWER BI DEVELOPER | DATA ANALYST

#### **EDUCATION**

Eastern University | Saint Davids, PA March 2021 – December 2021

Master of Science in Data Science (4.0 GPA)

Florida Atlantic University | Boca Raton, FL August 2012 – December 2015

- Bachelor of Arts in English
- Associate of Arts in Liberal Arts

#### **EXPERIENCE**

Clinical Data Analyst | Power BI | The University of Arizona April 2022 – Present

- Successfully integrated Power BI dashboards into REDCap projects, paving the way for future dashboard development within CB2.
- Extract, transform and load (ETL) data from REDCap and APIs into Power BI to analyze and create visualizations for actionable insights.
- Establish and implement security protocols in each report utilizing RLS and OLS to ensure HIPAA compliancy and applying DAX functions routinely.
- Collaborate with upper management and research partners to create dashboards that optimize data analysis and data filtering.
- Create and maintain every aspect of Power BI dashboards from start to end, while ensuring continuous accessibility and updates are applied as needed.
- Create and revise instructional videos, PowerPoint presentations, and Word documents for Power BI training and education.
- Gained Microsoft Power BI certification and continue to maintain certification through ongoing education.
- Utilize Power Apps, Microsoft platforms, Outlook, Slack, Zoom and more for daily job functions and team communication.
- Continuous education to expand upon and develop my skills.

## Graduate Assistant | Applied Machine Learning | Eastern University October 2021 – December 2021

- Assisted Graduate Professor in grading student's assignments for DTSC 680 Applied Machine Learning.
- Provided feedback to students on their assignments, ensuring to give both positive comments as well as referencing errors that may have been made in their code.
- Ensured assignments were graded in a timely manner, meeting all deadlines to ensure students had ample time to review their grades prior to the end of the semester.
- Kept in frequent contact with assigned Graduate Professor to ensure all work was being completed and that he was informed of any problems that may have arisen from a student's assignment submission.

#### Full-Service Shopper | Instacart

March 2020 – September 2021

- Made it a goal to become the fastest shopper in my zone and achieved this goal while maintaining a 5 out of 5-star rating for overall customer satisfaction.
- Continued to maintain high accuracy with customer requests, including multi-order batches which consisted of shopping for multiple customers at once.
- Kept in constant communication with my customers to ensure they were aware of any changes being made to their order, and to keep them updated on my progress and estimated delivery times.

#### Rural Carrier Associate (RCA) | United States Postal Service July 2018 – October 2018

- Worked in a fast-paced environment where I consistently met deadlines throughout my shifts.
- Maintained a clean and organized work environment to ensure customer's mail and packages were delivered to the correct addresses
- Worked independently throughout shift, frequently multitasking between assigned duties to complete all work by a specified time.

### Administrative Assistant | Morning Calm Management

March 2016 - February 2018

- Assisted property management team in managing Class A office buildings, frequently finding ways to cut costs through negotiations with vendors and creating spreadsheets to show where money could be saved.
- Compiled data, such as yearly budgets, costs, and expenses, and formatted them into Excel spreadsheets in an easy-tounderstand presentation for upper management to use, which in turn saved them time in preparation for board meetings.
- Communicated with tenants and vendors and worked hard to find solutions to problems prior to bringing them to my direct supervisor's attention to save time in her busy schedule.

#### Sales Supervisor | Macy's

August 2015 - January 2016

- Trained associates on ways to provide excellent customer service while driving up the sales to increase both store profit and customer satisfaction ratings.
- Monitored the sales floors to help minimize any potential theft which in turn would help the store pass their audits.
- Helped oversee employee training to facilitate growth in different departments so that sales goals exceeded previous year's numbers.

#### Mathematics Tutor | Self-Employed

September 2011 – May 2015

- Tutored students in the field of Mathematics to help them meet or exceed their academic requirements.
- Gave constant feedback to both students and their parents so that they may see where their strengths and weaknesses lie.
  This in turn helped us focus on the exact needs of the student so that they may better achieve or surpass their goals.
- Educated students primarily in the following subjects: Pre-Algebra, Algebra, Geometry, Trigonometry, Pre-Calculus, and AP Calculus

#### Sales Supervisor | dELiA\*s

March 2013 – January 2015

- Had a goal of being promoted from a sales associate to sales supervisor and achieved this goal within the first 6 months of employment.
- Was recognized multiple times in the district as being one of the top employees for exceeding sale goals.
- Provided excellent customer service daily, treating every customer to the highest standards, which often resulted in higher sales and repeat customers.
- Helped oversee the store audits and on multiple occasions found errors made on the auditor's behalf which in turn helped bring our inventory count up and drive theft percentages down.

#### Sales Lead | Naartjie Kids

May 2014 – August 2014

- Applied my knowledge of floor sets to reorganize the store layout to drive up sales and customer satisfaction.
- Supervised employees on the sales floor and provided feedback of my observations to help build their sale techniques to exceed overall store sale goals.
- Took the initiative to reorganize the entire stock room and to keep it organized to make it easily accessible to employees and management so that items could be found quickly and effortlessly.